

## What limitations do the trial versions have?

Ben Henley - 2017-11-08 - Comments (0) - Payment & Renewals

The trial versions of Deskpro On-Premise and Cloud work just like a paid version.

The one exception is that on Deskpro Cloud trials, the function to import your user records as a CSV file is disabled to avoid abuse by spammers.

At any time you can buy a license and convert your trial to a full version, keeping any data and configuration changes you have made - although if you want to delete some or all of your test data, you can - see [How do I delete all my test tickets?](#)

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