Show text on the portal only to a certain usergroup

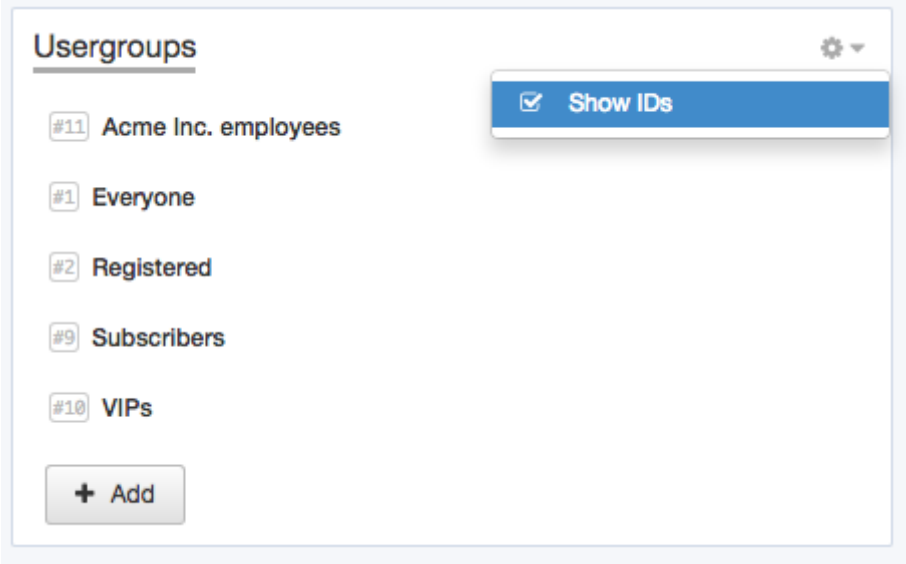
Ben Henley - 2023-09-13 - Kommentarer (0) - Deskpro Legacy

Question:

How do I edit a portal template to show some text only to users who belong to a particular usergroup?

Answer:

First, look up the ID number of the usergroup in **Admin > CRM > Usergroups** with the small gear icon at the top right of the usergroup list.



Now add this to the portal template where you want the message to appear:

```
{% if app.user.isMemberOfUsergroup(N) %}

Text to display

{% endif %}
```

replacing N with the ID of the usergroup, and putting the message you want in place of "Text to display".

See the admin manual for full details about editing Deskpro templates.