

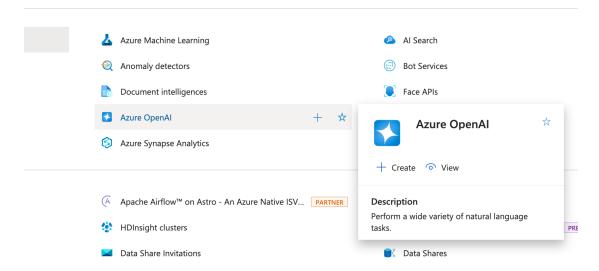
 $\underline{\text{Kunskapsbas}} > \underline{\text{Using Deskpro}} > \underline{\text{AI}} > \underline{\text{Setting Up Azure OpenAI for Deskpro}}$

Setting Up Azure OpenAI for Deskpro

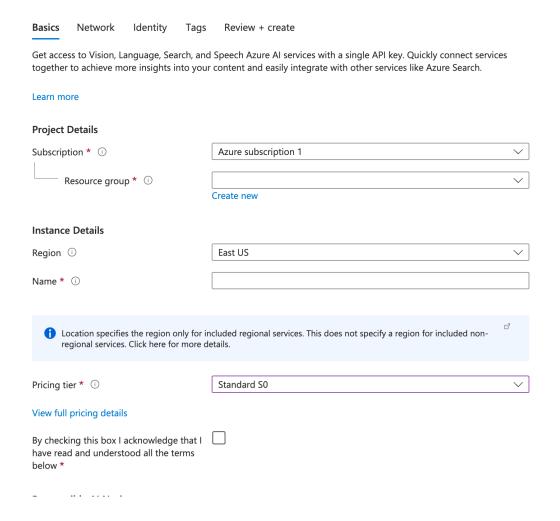
Lara Proud - 2025-03-26 - Kommentarer (0) - AI

Step 1: Set Up Azure OpenAI Service

- 1. Access Services: Visit the Azure All Services page.
- 2. Create Service: Select and create a new Azure OpenAI service.

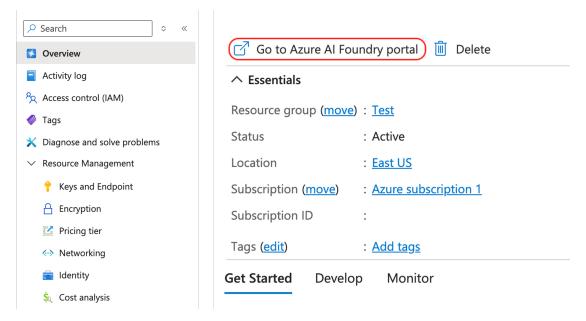


3. Configure Basics: In the Basics tab, fill in the required fields and choose a name for your service.

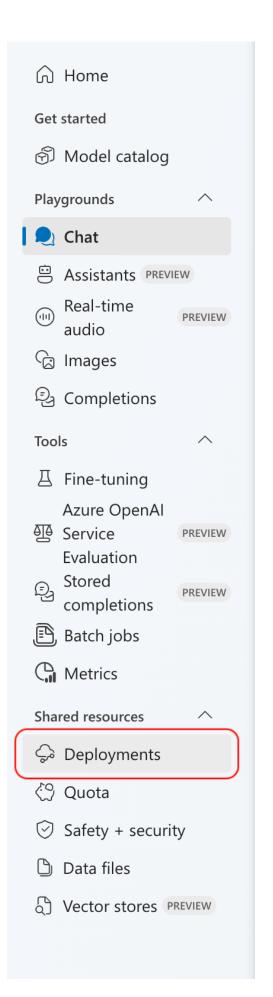


Step 2: Deploy Models

- 1. Access Overview: Once the instance is created, navigate to the Overview section.
- 2. Go to AI Foundry: Click on "Go to Azure AI Foundry Portal."



 $\textbf{3. Deploy Models:} \ \textbf{Under the Shared Resources menu, select Deployments.}$





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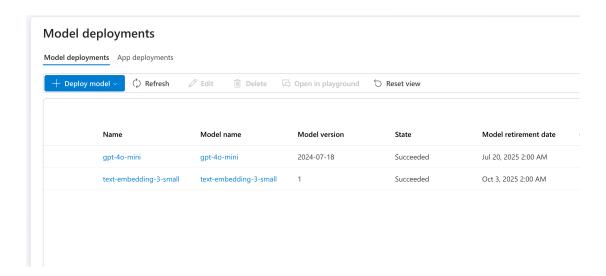
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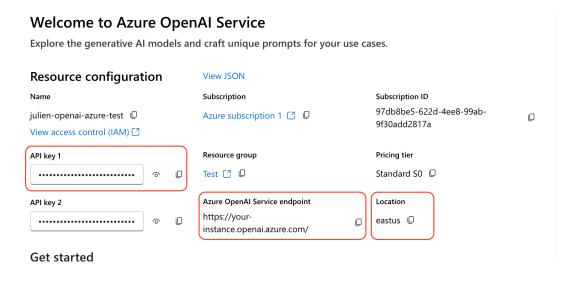
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- 4. Choose Models: Deploy the following models:
 - gpt-4o-mini
 - text-embedding-3-small



Step 3: Configure Deskpro

- 1. Access Home Menu: After deploying the models, go to the Home menu at the top left to find your settings.
- 2. Copy Settings: Retrieve the API key, endpoint, and location.
- $\textbf{3. Connect with Deskpro:} \ \textbf{Enter these details into the Deskpro Admin Settings to connect your Azure OpenAI.}$



- Taggar
- Deskpro AI

Liknande innehåll

- More AI Choice, More Flexibility Deskpro Supports Azure AI!
- Setting up Deskpro AI