



[Kunskapsbas](#) > [Developer & Reporting](#) > [Deskpro Apps](#) > [JIRA "400: Bad Request oauth\\_problem=timestamp\\_refused" error](#)

## JIRA "400: Bad Request oauth\_problem=timestamp\_refused" error

Ben Henley - 2017-11-08 - [Kommentarer \(0\)](#) - [Deskpro Apps](#)

### Question:

During the process of installing the Deskpro JIRA app, I get an error like this:

```
JIRA responded with error:400: Bad
Requestoauth_problem=timestamp_refused&oauth_acceptable_timestamps=1449602521162-14496
03121162
```

### Answer:

This problem happens because the time on the server that runs Deskpro is wrong. Make sure the server time is set accurately.