



 $\underline{\text{Hj\"{a}lpcenter}} > \underline{\text{Community}} > \underline{\text{Feature Request}} > \underline{\text{Voice - Add Conference Call feature}}$ 

## **Voice - Add Conference Call feature Collecting Feedback**

• Lara Proud

• Forumets namn: #Feature Request

Create a Conference Call feature for Voice that allows agents to transfer calls externally to include a third party (non-agent) in the call.

## Kommentar (1)

**Jose Miori** 11 månader sedan it is a great idea.