



<u>Hjälpcenter</u> > <u>Community</u> > <u>Feature Request</u> > <u>Read receipts/markers for ticket messages</u>

Read receipts/markers for ticket messages Collecting Feedback

• E Errol

• Forumets namn: #Feature Request

We'd like a feature that allows us to easily check within a ticket if a customer has received/opened our emails.

It would really make a huge difference to our processes and overall effectiveness of support.

Kommentar (1)

Y **Yasin** 1 år sedan bump?