



<u>Hjälpcenter</u> > <u>Community</u> > <u>Feature Request</u> > <u>Mass Action Forwarding to a person that isnt an agent on the system</u>

Mass Action Forwarding to a person that isnt an agent on the system Collecting Feedback

- Hershey
- Forumets namn: #Feature Request

We would like the ability to Mass forward tickets that are identified by the subject that they should be forwarded to a particular person that is not an agent on the system.