



<u>Hjälpcenter</u> > <u>Community</u> > <u>Feature Request</u> > <u>Make time registration as duty field mandatory for agent</u>

Make time registration as duty field mandatory for agent Collecting Feedback

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- Forumets namn: #Feature Request

We need an option if the agent closes a ticket with an answer or a note that the time registration must be confirmed mandatorily (or perhaps deleted).