



[Hjälpcenter](#) > [Community](#) > [Feature Request](#) > [Locked by Agent Preview](#)

## Locked by Agent Preview Report

- AK Angela Koniecki
- **Forumets namn:** #Feature Request

In the previous version prior to Horizon, we were able to hover over the locked icon to see who had it locked without having to go into the ticket. Can you please add this feature back in?