



<u>Hjälpcenter</u> > <u>Community</u> > <u>Feature Request</u> > <u>Initial Response notification from user to</u> <u>agent</u>

Initial Response notification from user to agent Collecting Feedback

- Chad
- Forumets namn: #Feature Request

I'd like the ability to have the executives to receive an email stating that an email has been acknowledged, but only on the first response.