



 $\underline{\text{Hj\"{a}lpcenter}} > \underline{\text{Community}} > \underline{\text{Feature Request}} > \underline{\text{Initial Response notification from user to agent}}$

Initial Response notification from user to agent Collecting Feedback

- C Chad
- Forumets namn: #Feature Request

I'd like the ability to have the executives to receive an email stating that an email has been acknowledged, but only on the first response.