



<u>Hjälpcenter</u> > <u>Community</u> > <u>Feature Request</u> > <u>Include user message in SLA alert email</u> Include user message in SLA alert email Collecting Feedback

- Tommy Jackson
- Forumets namn: #Feature Request

We have recently begun using SLAs and would like to be able to include the user's message in the warning/failure email template. This is not currently supported.