



 $\frac{\text{Hj\"{a}lpcenter} > \text{Community} > \text{Feature Request} > \text{Include cc'd participants in the ticket PDF download and Print copy}}{\text{Copy}}$

Include cc'd participants in the ticket PDF download and Print copy Collecting Feedback

• A Angel

• Forumets namn: #Feature Request

My Agents are trying to download some tickets as a PDF, however the problem is we cannot see who are the cc'd recipients. We'd like this information to be included when downloading or printing a ticket.