



<u>Hjälpcenter</u> > <u>Community</u> > <u>Feature Request</u> > <u>I would like to be able to create filters and reports for the Flags in tickets</u>

## I would like to be able to create filters and reports for the Flags in tickets Collecting Feedback

- G Gemma
- Forumets namn: #Feature Request

It would be good if you could build a filter on the ticket flags. At the moment they're available to colour code, but you can't create a filter or report to group them all. Can this be added as a feature for future. Thanks

## Kommentar (1)

**CM Christian Mattart** 

7 år sedan

Agent filters should let agents filter tickets by flag (and other criteria).