



Hjälpcenter > Community > Feature Request > Have the ability to pre-select and hide parent departments so only child departments are visible on ticket submission form

Have the ability to pre-select and hide parent departments so only child departments are visible on ticket submission form Collecting Feedback

- SB Steve Bailey
- Forumets namn: #Feature Request

The ability to not have parent departments visible if you always want that to be the selected department on the ticket submission form- and so only the child departments are visible and selectable to users