



[Hjälpcenter](#) > [Community](#) > [Feature Request](#) > [Enable Keyboard Shortcuts for individual agents](#)

Enable Keyboard Shortcuts for individual agents Finished

- Douglas Martin
- **Forumets namn:** #Feature Request

Shortcut Keys have been problematic for many agents so I turned them off ... however some other agents are upset that they are not on. Can it be made so we can Enable/Disable the Keyboard shortcuts per agent?

Kommentarer (5)

**Kellie Patzer**

4 år sedan

Shortcut Keys ON/OFF would be more beneficial at the Agent-level (not at org-level). Half our team wants Shortcut Keys shut OFF. Other half wants them ON. Please consider making Shortcut Keys ON/OFF decision connected to Agent-level. Thanks!

**Mark Edwards**

4 år sedan

This is very important for our organisation as well. Please enable PER agent.

**L**

4 år sedan

+1

**Marion Abramo**

1 år sedan

My team is asking for this.

**Lara Proud**

1 år sedan

Agents have the ability to enable or disable Keyboard Shortcuts from their Agent Settings, please see our Agent Guide:

<https://support.deskpro.com/en-US/guides/agent-guide-1/keyboard-shortcuts>