



[Hjälpcenter](#) > [Community](#) > [Feature Request](#) > [Email replies to notes show as replies, want to be notes](#)

## **Email replies to notes show as replies, want to be notes Collecting Feedback**

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- **Forumets namn:** #Feature Request

We are looking for a way to make it so when an agent email replies to a note, the agent's reply is a note as well, and a reply to an actual email message is added as an email reply.