



 $\underline{Hj\"{a}lpcenter} > \underline{Community} > \underline{Feature\ Request} > \underline{Email\ confirmation\ receipt}$

Email confirmation receipt Collecting Feedback

- GM Grigory Murashov
- Forumets namn: #Feature Request

When sending an agent response, would like to have confirmation that the customer has read the email notification or not.

Kommentarer (2)

AA **Amy Acheson**2 år sedan
I love this idea! **Gregory Gleinig**11 månader sedan
This would be helpful