



[Hjälpcenter](#) > [Community](#) > [Feature Request](#) > [Auto-start and stop charge-timer when ticket is in and out of focus](#)

Auto-start and stop charge-timer when ticket is in and out of focus Collecting Feedback

- Steffen Kemme
- **Forumets namn:** #Feature Request

Sometimes it is easier to have several tickets opened at once. However, if you have enabled the "Automatically start timer" option, the timer starts automatically on ALL tickets. Even the ones that you're not actually looking at.

We would therefore like the option to automatically stop the charge timer when switching to another ticket. Then the charge-timer for that ticket should automatically start.