



<u>Hjälpcenter</u> > <u>Community</u> > <u>Feature Request</u> > <u>Allow agents to filter all the nested custom field options in the top-level select box</u>

Allow agents to filter all the nested custom field options in the top-level select box Collecting Feedback

• Tyler Gelzaines

• Forumets namn: #Feature Request

When we have a custom field option with one nested sub-option, both options appear in the same select box in the agent interface, so our agents can type to search for either selection:

