



<u>Hjälpcenter</u> > <u>Community</u> > <u>Feature Request</u> > <u>Agent locked out</u>

Agent locked out Collecting Feedback

• Nathan Lennox

• Forumets namn: #Feature Request

Create a way for the admin to override the log in lockout with too many attempts on Agents to prevent them waiting 15 minuted to access helpdesk.