



<u>Hjälpcenter</u> > <u>Community</u> > <u>Feature Request</u> > <u>Adding multiple users to the 'To' user field</u> Adding multiple users to the 'To' user field Collecting Feedback

• Peter Huber

• Forumets namn: #Feature Request

Currently you can add one owner and then multiple CCs to a ticket.

We would like to be able to add multiple owners as well.

This would be helpful as when someone is added as a CC rather than a 'To' they can see the email as lower priority as it's not directed as specifically for their attention.