## Deskpro

Hjälpcenter $>$ Community $>$ Feature Request $>$ Ability to view each ticket that used a particular snippet in "snippet reporting"

Ability to view each ticket that used a particular snippet in "snippet reporting" Finished

- Jason
- Forumets namn: \#Feature Request

Would it be possible to add links to the snippet reporting feature so we can easily see the tickets where the snippets were used?
Kommentar (1)

## Lauren Cumming

7 år sedan
The following report should allow you to do this :) DISPLAY TABLE SELECT
OBJ_LANG(ticket_object_use_logs.snippet.category.id, 'text_snippet_categories') AS 'Snippet
Category', OBJ_LANG(ticket_object_use_logs.snippet.id, 'text_snippets') AS 'Snippet', COUNT()
AS 'Uses' FROM ticket_object_use_logs WHERE ticket_object_use_logs.snippet.id <> NULL
AND ticket_object_use_logs.date_created = \%1:DATE_GROUP\% SPLIT BY
ticket_object_use_logs.snippet.id GROUP BY ticket_object_use_logs.ticket.id ORDER BY COUNT() DESC

