



[Hjälpcenter](#) > [Community](#) > [Feature Request](#) > [Ability to add options for the 'remove' option on a ticket](#)

Ability to add options for the 'remove' option on a ticket Collecting Feedback

- Koen
- **Forumets namn:** #Feature Request

Add 'Out of office' as a possible 'Remove' action on tickets (in addition to the special delete option 'Spam').

Alternatively, it would be helpful to allow us to set a custom Hidden status from the admin panel (add 'Spam' and/or deleted to Status type dropdown).