

We're no longer supporting Internet Explorer 8, 9 & 10

2018-05-04 - Benedict Sycamore - Comments (0) - Blog

What's happening?

As of August 1st 2018, Deskpro will no longer support Internet Explorer 8, 9 & 10.

Why are we doing this?

Internet Explorer 8, 9 & 10 have reached 'end of life', meaning they're no longer supported by Microsoft.

'End of life' means the browsers will no longer receive security updates or any other kind of patches, leaving those running them wide open to new vulnerabilities.

Internet Explorer 8, 9 & 10 will also struggle to deal with the complexity of today's more sophisticated software applications - including Deskpro.

In turn, this makes it untenable for us to ensure that our product is secure and functional for you on Internet Explorer 8, 9 & 10.

What does this mean for you?

Unfortunately, as of August 1st 2018, Deskpro issues of any severity found to occur exclusively in Internet Explorer 8, 9 or 10 products will not be resolved.

What do you do next?

We recommend that you upgrade to a more modern web browser if you're using Internet Explorer 8, 9 or 10.

If you have customers who are still using Internet Explorer 8, 9 or 10, you might want to let them know the this might cause problems using or interacting with Deskpro in the future.

Any questions?

[Contact us](#). We'll be more than happy to help.