DeskPRO Build #268 Released

2013-06-13 - Chris Padfield - Comments (0) - Deskpro Releases

We are pleased to announce a new release of the DeskPRO helpdesk platform, build #268.

The following is an automatically generated list of changes in this release:

- FIX Inserting snippets on new tickets
- FIX Chat showing in agent header when chat is disabled/no permission
- FIX Some cases where agent/status terms would not submit properly
- FIX Position of agent names list when typing @mention
- FIX Handling of "unassigned" (agent_id/agent_team_id of 0) search criteria from API

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated within the next 24-48 hours.

If you are using DeskPRO download, you can update your installation from the admin interface.