

I don't want to show the author of Knowledgebase articles

Lauren Cumming - 2023-08-31 - Comments (0) - Deskpro Legacy

Question:

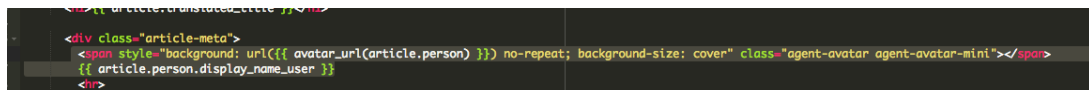
How do I remove the author attribution for Knowledgebase articles on the portal? I don't want to show this information.

Answer:

You can do this by editing two templates. Go to **Admin > User Interface > Portal > Template Editor** and click on the **view.html** template under the 'Articles' heading.

1. Delete the following line (line #26)

```
<span style="background: url({{ avatar_url(article.person) }}) no-repeat; background-size: cover" class="agent-avatar agent-avatar-mini"></span> {{ article.person.display_name_user }}
```

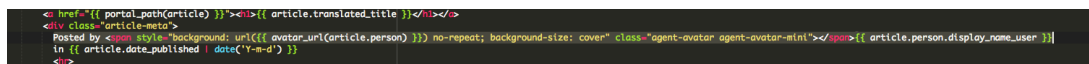
A screenshot of a code editor showing a line of HTML code. The line is highlighted in yellow. The code is:

```
<span style="background: url({{ avatar_url(article.person) }}) no-repeat; background-size: cover" class="agent-avatar agent-avatar-mini"></span> {{ article.person.display_name_user }}
```

Go to the template called **articlelist/design.html**

2. Delete the following line (line #9)

```
Posted by <span style="background: url({{ avatar_url(article.person) }}) no-repeat; background-size: cover" class="agent-avatar agent-avatar-mini"></span> {{ article.person.display_name_user }}
```

A screenshot of a code editor showing a line of HTML code. The line is highlighted in yellow. The code is:

```
Posted by <span style="background: url({{ avatar_url(article.person) }}) no-repeat; background-size: cover" class="agent-avatar agent-avatar-mini"></span> {{ article.person.display_name_user }}
```

This will remove the author name when viewing an individual article or browsing a category.

If you make a mistake editing one of the templates and there's a problem displaying those pages, just select the problem template and use **Revert to default**.