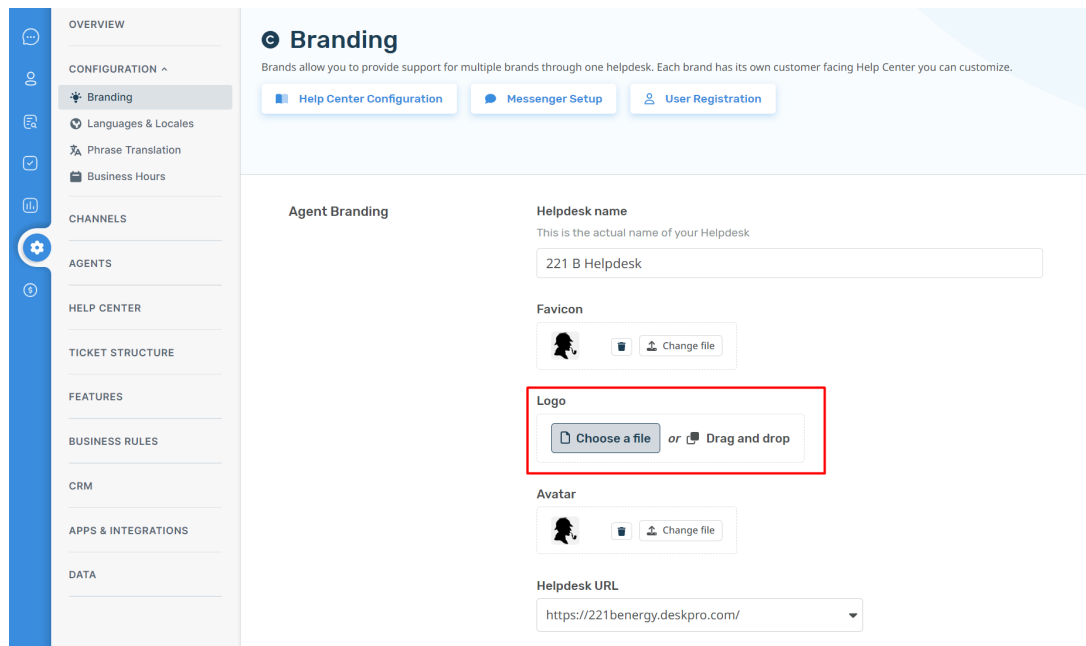


How do I change the logo on the agent login screen?

Alexandra Mead - 2023-08-17 - Comments (0) - Configuration

If you want to update the Logo that's visible on the login screen for your Agents in **Admin > Configuration > Branding**. In the section Agent Branding, you can update the Logo that appears on the login screen under the option **Logo**.



The screenshot shows the Deskpro Admin interface. On the left is a sidebar with a blue header and a list of navigation items: OVERVIEW, CONFIGURATION (with a sub-menu including Branding, Languages & Locales, Phrase Translation, and Business Hours), CHANNELS, AGENTS, HELP CENTER, TICKET STRUCTURE, FEATURES, BUSINESS RULES, CRM, APPS & INTEGRATIONS, and DATA. The main content area is titled 'Branding' and has a subtitle: 'Brands allow you to provide support for multiple brands through one helpdesk. Each brand has its own customer facing Help Center you can customize.' Below the subtitle are three tabs: 'Help Center Configuration' (selected), 'Messenger Setup', and 'User Registration'. The 'Help Center Configuration' tab shows the 'Agent Branding' section. It includes a 'Helpdesk name' field with the value '221 B Helpdesk', a 'Favicon' field with a 'Change file' button, a 'Logo' field with a 'Choose a file' button and a 'Drag and drop' option (highlighted with a red box), an 'Avatar' field with a 'Change file' button, and a 'Helpdesk URL' field with the value 'https://221benenergy.deskpro.com/'.

Hit **Save** to update your company logo.

This Logo will now be visible to your Agents when they log in to the helpdesk:



Email

example@email.com

Password


[Forgot password?](#)

.....



☐ Remember this device

Sign in

 English ▼