

Can I show details for the most recent edit to a Knowledgebase article? (Old)

Ben Henley - 2019-04-02 - Comments (0) - Portal Customization

Question:

By default, when you're viewing a Knowledgebase article on the user portal, Deskpro shows the original date it was created on the article, not the date of the last edit. And it only shows the first author, not any later contributors. Can I change this?

Answer:

You can edit the portal templates to change this. In admin, go to **Portal > Templates** and select the **Articles > article.html**.

Edit the code that shows the date the article was created:

```
40 <h3 style="margin-bottom: 0">{{ article.title }}</h3>
41 <ul class="dp-post-info">
42   <li class="dp-author"><i class="dp-icon-user"></i> {{ article.person.display_name_user }}</li>
43   <li class="dp-date"><i class="dp-icon-calendar"></i> {{ article.date_created|date('full') }}</li>
44   {% if app.getSetting('user.publish_comments') %}<li class="dp-comments"><i class="dp-icon-comment"></i>
45 </ul>
```

To show the last modified date instead, replace the highlighted code with this:

```
    {{ (article.revisions.last.date_created|default(article.date_created))|date('full')
    }}
```

Similarly, you can edit the code that shows the author -

```
    {{article.person.display_name_user }}
```

- and replace it with:

```
    {{ article.by_line }}
```

The article.by_line variable is a list of all the agents who have edited the article, separated by commas:

Multi-Author Article

 Ayn Gent, Eugene Za  Fri, 11th Jul 2014

This has now been edited by a different auth

Alternatively, you could use some more advanced code to loop over the article revisions and display the details of each one.

For example, replacing the two whole of the two lines we edited above with this code:

```
{% if article.revisions|length > 1 %}
  <ul class="dp-post-info">
    {% for rev in article.revisions %}
      <li><i class="dp-icon-calendar"></i> Changes by {{
rev.person.display_name_user }} on {{ rev.date_created|date('full')
}}<br/></li>
    {% endfor %}
  </ul>
{% endif %}
```

displays the article's revision history like this:

Multi-Author Article

📅 Changes by Ayn Gent on Fri, 11th Jul 2014

📅 Changes by Eugene Za on Fri, 11th Jul 2014

📅 Changes by Eugene Za on Fri, 11th Jul 2014

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Tags

old-portal