



[Help Center](#) > [Community](#) > [Feature Request](#) > [Ticket email structure consistent with other apps.](#)

Ticket email structure consistent with other apps. Finished

- Katie Jackson
- **Forum name:** #Feature Request

In many email apps, the newest emails are displayed at the top and when you scroll down emails show older and older emails. This isn't how Deskpro displays them and it would be nice to have an option to mirror this behavior on Deskpro.