



<u>Help Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>Technician Permissions - Groups</u> Technician Permissions - Groups Archived

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- Forum name: #Feature Request

It would be great if you could group technicians and assign permissions based upon their group. At the moment permissions are per-technician this can lead to inconsistencies, and if like us, you have 50+ technicians a total nightmare if you need to make an adjustment.
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 It would be great if you could override a particular technicians permissions from the group permissions too.