



[Help Center](#) > [Community](#) > [Feature Request](#) > [JIRA integration - carry over text](#)

JIRA integration - carry over text Collecting Feedback

- Massimo
- **Forum name:** #Feature Request

Need to be able to carry over the ticket's description when 'pushing' a ticket in JIRA via the plug-in. At the moment I have to copy/paste the ticket description from deskpro to jira manually. which is not ideal

Comment (1)

**Michael W.**

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I second that. Not only the ticket description, but all previous notes and replies too. the jira description field allows rich text, so that could be neatly formatted.