



<u>Help Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>Increase Chat Permission Options</u> Increase Chat Permission Options Collecting Feedback

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• Forum name: #Feature Request

On this part, can you please put an option that would disallow chat agents from changing chat assignments, departments, etc?

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Chat results can easily be manipulated since manually unassigned chats are not counted