



<u>Help Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>Have the ability to pre-select and hide parent</u> departments so only child departments are visible on ticket submission form

Have the ability to pre-select and hide parent departments so only child departments are visible on ticket submission form Collecting Feedback

- Steve Bailey
- Forum name: #Feature Request

The ability to not have parent departments visible if you always want that to be the selected department on the ticket submission form- and so only the child departments are visible and selectable to users