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Email Templates - Layout - table break Finished

• Sergey Popov

• Forum name: #Bug Report

If there is a very complex email template with multiple nested tables - and if I split it into 2 parts and insert it to Header/Footer email templates, it gets broken.

It seems that Deskpro inserts its owntags before the footer.

Comment (1)

Eloise Rea

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Hi Sergey, I'm just reaching out as we are doing a review of open bug reports in Deskpro since the release of Deskpro Horizon. I've taken a look into this issue and this is fixed in Horizon. I'm very sorry for the delay in providing an update here. Do reach out via our webform if you are still experiencing any issues.