Collapsible Interface Elements Collecting Feedback

- Eric Warnke
- **Forum name:** #Feature Request

The Properties and Actions, People, and Assignments boxes all take up a lot of space. I rarely touch them, so it would be great if they could be moved or collapsible so they can get out of the way.

Comments (2)

Tommy Jackson

pre 11 godina

That concept could be useful in a few ways. Think of auto-hide.

Aled Treharne

pre 11 godina

This needs to be configurable though - we use custom fields on tickets which agents will modify through the life of a ticket (helps track some SLAs). I wouldn't want those to be hidden.