



<u>Help Center</u> > <u>Community</u> > <u>Feature Request</u> > <u>Auto-add users as participants to other</u> tickets

Auto-add users as participants to other tickets Archived

• Braden McGrath

• Forum name: #Feature Request

Our users primarily interact with the helpdesk via e-mail. It is very common for one of them to make a request, but due to their level in the company, they are not authorized to request what they are asking of us. I have to ask them to have their superior send us the same request as our policy requires the request to come from the superior.<br/>
br /> cbr /> cbr /> cbr /> cbr /> cbr /> cbr /> chr /> cbr /