



[Help Center](#) > [Community](#) > [Feature Request](#) > [Add agent-forwarded messages to ticket through tag](#)

Add agent-forwarded messages to ticket through tag Collecting Feedback

- Tom Schoen
- **Forum name:** #Feature Request

I would like the ability to forward mails as an agent and then add a mail tag like
#addto:<Ticket ID> and have the forwarded mail added as a response to the existing ticket.