

<u>Novice > Product > Product (Admin) > Deskpro Horizon speaks your language!</u>

Deskpro Horizon speaks your language!

2023-03-14 - Lara Proud - Komentarjev (0) - Product (Admin)

We are thrilled to announce that Deskpro Horizon has expanded its language capabilities to include 18 languages. With the latest release, Deskpro Horizon 2023.11, you can now provide your team with a seamless multi-lingual support platform.

We are proud to manage the following languages across the Agent and Help Center interfaces:

- Arabic
- French
- German
- Hungarian
- Italian
- Japanese
- Portuguese (PT)
- Spanish
- Swedish
- Turkish

And that is not all, we have also included the following languages to provide a fully localized experience for endusers accessing your Help Center:

- Bulgarian
- Chinese (Simplified)
- Danish
- Dutch
- Greek
- Polish
- Slovenian

Installing these languages for your Agents and End-Users is quick and easy! Go to **Configuration > Languages** & **Locales** and select the **Available** tab. From there, choose the languages you want to add to your helpdesk and install them with just one click. And these translated interfaces will be available for Agents and End-Users to apply from their Agent Settings and the Help Center, respectively.

See the <u>Admin Guide</u> for more information.

stalled (2) Available (17)			Deutsch	:
الإنجليزية	Bălgarski	Dansk		
			Title	
Locale Code: ar Help Center: 100%	Locale Code: bg Help Center: 100%	Locale Code Help Center:	Deutsch	
Agent: 100%	Agent: 17%			
Agent. Toorio	Agent. Div	Agent.	Default Language	
			Local code	
Français	Magyar	Nederla	de	
			Flag	
Locale Code: fr	Locale Code: hu	Locale Code	-	
Help Center: 100%	Help Center: 100%	Help Center:		
Agent: 100%	Agent: 100%	Agent:	Translation	
			Help center and user emails	
Italiano	Ελληνικά	Deutsc		
	Elouptica			
Locale Code: it	Locale Code: el	Locale Code	Agent Interface	
Help Center: 100%	Help Center: 100%	Help Center:	100%	
Agent: 100%	Agent: 5%	Agent:	Edit Translations	
日本語	Português	⑧ 英语(
Locale Code: ja	Locale Code: pr-PT	Locale Code		
Help Center: 100%	Help Center: 100%	Help Center:		
Agent: 100%	Agent: 100%	Agent:		
Español	Türkçe	C* Svensk		
Locale Code: es-ES	Locale Code: tr	Locale Code		
Help Center: 100%	Help Center: 100%	Help Center:	Save Discard	Install

With Deskpro Horizon's extensive language availability, your Agents can now work in an interface that matches their language preferences helping them to work more efficiently, and End-Users can navigate your Help Center with ease, no matter what language they speak.

Plus, you can set an installed language as your helpdesk default, so any new Agents are created with your preferred language applied when they first log in.

	🗱 English 🗸	
	Arabic	
ignature	English (UK)	
B <i>I</i> <u>U</u> ¶ A ≡ ∷≡ i≡	표 English (US)	
	French	
	German	
	Italian	
	• Japanese 🛱 🗸	
	Portuguese	
	Spanish	
	Swedish	
	C• Turkish	

If your language isn't available, please $\underline{get \ in \ touch}$ so we can arrange a translation.