



[Baza znanja](#) > [Using Deskpro](#) > [Reports](#) > [What does the "Make this an agent dashboard" option do?](#)

## What does the "Make this an agent dashboard" option do?

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Making a Custom Dashboard an Agent Dashboard will automatically filter the results so that only statistics that apply to you will show.

In order to set this behaviour, you simply need to go to your custom dashboard and press 'Edit Dashboard', where you will see the option to 'Make this an Agent Dashboard':

The screenshot shows the 'EDIT DASHBOARD' interface. On the left, there is a sidebar with three tabs: 'Properties', 'Agent Permissions', and 'Shareable Links'. The 'Properties' tab is active. The main content area has a 'Dashboard Title' field containing 'Testing'. Below this, there is a section for 'Reports' with a description: 'Reports appear as tabs on your dashboard. Use reports to create groups of stats that you want to see all at once.' There is a search bar containing 'Tickets' and a 'Remove' button. Below the search bar are two buttons: 'Add new report' and 'Clone existing report'. At the bottom of the main content area, there is a checkbox labeled 'Make this an agent dashboard' which is checked. A red arrow points to this checkbox. Below the checkbox is a text block: 'This allows you to restrict the agent and team selections on reports to only the currently logged-in agent. For more information on agent dashboards, [refer to this knowledgebase article](#).' At the bottom of the interface is a large blue button labeled 'Save Dashboard'.

Once this has been ticked, the reports will be specific to whoever is logged in and looking at this report. Please note that as this fixes the \$agent/team variable, your report will need to contain this variable. This feature will not affect users that have Admin Reports permission, so you will need to share this report with your colleagues in order for them to see this behaviour.