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## Updating Text on the Contact Us Page

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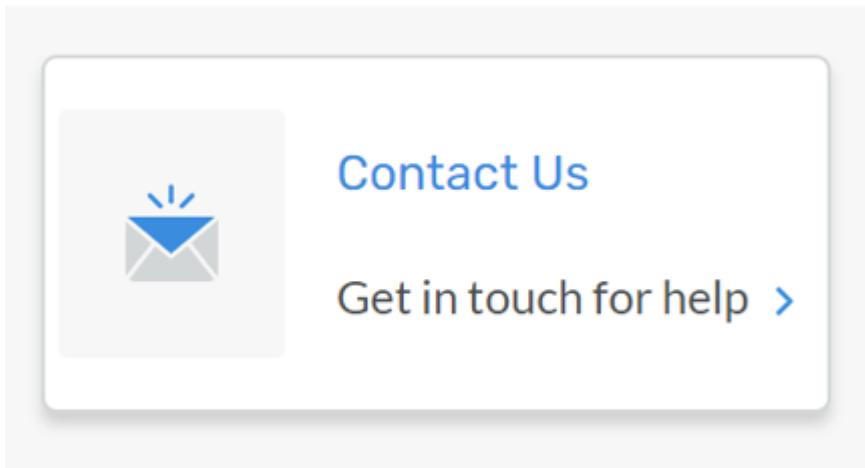
To modify the text on the Contact Us page, such as the Button label, the Navigation Label, the search bar placeholder and the Title above the form, follow these steps:

1. **Navigate to Admin > Configurations > Phrase Translations.**
2. **Select 'Help Center UI' from the list.**
3. **Search for the following objects to update:**
  - **Button:** helpcenter.general.nav\_newticket
  - **Navigation:** helpcenter.general.nav\_contact
  - **Title:** helpcenter.tickets.new\_section\_title
  - **Search bar placeholder:** helpcenter.general.search

The screenshot shows the Deskpro admin interface. In the sidebar, the 'CONFIGURATION' menu item is highlighted with a red box and a '2' in a red circle. Below it, the 'Settings' icon is highlighted with a red box and a '1' in a red circle. The main content area is titled 'Phrase Translation' and features a search bar, filter, sort, and view controls. The search bar is highlighted with a red box and a '3' in a red circle. Below the search bar, the 'Help Center UI' object is selected and highlighted with a red box. A table below shows the current translation for 'Help Center Account (119)' in English.

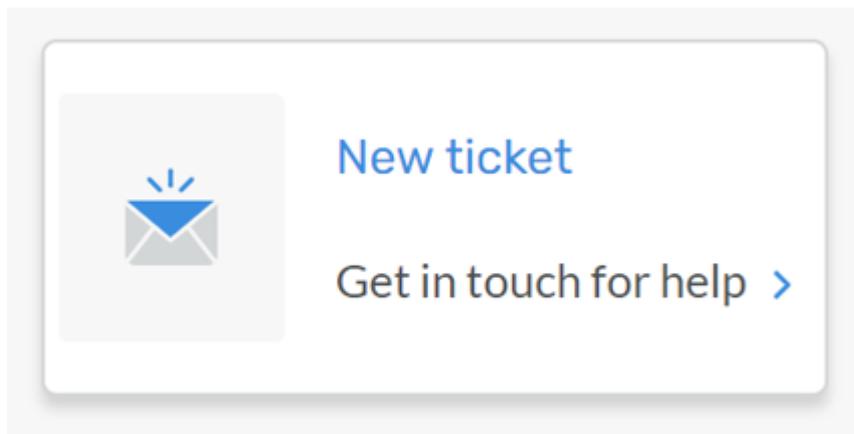
**Before:**





**After:**

A screenshot of the Deskpro 'New ticket' form. The top navigation bar is light gray and contains the Deskpro logo on the left, the text 'Deskpro' in the center, and a blue 'New ticket' button on the right. Below the navigation bar is a blue horizontal bar. Underneath that is a search bar with a magnifying glass icon and the text 'Search our Help Articles'. Below the search bar is another light gray navigation bar with the Deskpro logo on the left and the text 'Help Center > New ticket' on the right. The main content area has a light gray background. At the top of this area is a white box with a blue envelope icon and the text 'New ticket'. Below this is a white box with the text 'Please complete this form and one of our agents will reply to you by email as soon as possible.' Underneath this text are two input fields: 'Name \*' and 'Email \*', each with a light gray border and a white background.



In the Phrase Translation settings, you can update various text elements within Deskpro that are stored as phrases, giving you the flexibility to customize your Help Center portal to meet your specific needs.