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My custom report just shows the query field names

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Question:

I've written a custom report in DPQL. When I run it, it just returns the names of the fields I want, not the actual results. What's going on?

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Status	Reference Number
tickets.status	tickets.id

Reset order | Showing 1 to 1 of 1 entries

Answer:

This error is often caused by putting the variable names in quote marks. You don't need to put variables in quotes when writing DPQL.

Incorrect:

QUERY BUILDER

RAW DPQL

SELECT

'tickets.status' AS 'Status', 'tickets.id' AS 'Reference Number'

FROM

tickets

WHERE

Correct:

QUERY BUILDER

RAW DPQL

SELECT

tickets.status AS 'Status', tickets.id AS 'Reference Number'

FROM

tickets

WHERE