



<u>Center za pomoč</u> > <u>Skupnost</u> > <u>Feature Request</u> > <u>View what tickets agents have open.</u>

View what tickets agents have open. Finished

• Katie Jackson

• Ime foruma: #Feature Request

A way for admin users to monitor agent activity and see what tickets they are currently working on. Preferably from the ticket queue for ease of viewing.