



 $\underline{Center\ za\ pomoč} > \underline{Skupnost} > \underline{Feature\ Request} > \underline{Tooltips\ on\ Lock-Symbols}$ 

## **Tooltips on Lock-Symbols Report**

• JH Jule Höhning

• Ime foruma: #Feature Request

When an agent opens a ticket, it's locked and shows a Lock-Symbol for other agents. It would be very helpful, if there was a tooltip on the Lock-Symbol, that showed, who locked the ticket.

If there is already an option to enable this, I have not found it, but would be happy to hear about it.