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## Ticket Details in User replies emails Archived

- P PHPLicengine
- Ime foruma: #Feature Request

Adding ticket info in user replies, both autoresponders and ticket replies to users. Like:  $\$  />  $\$  /> Ticket ID:  $\$  xxx<br/> />  $\$  Department: Support<br/> />  $\$  Priority: Low<br/> /> Status: Awaiting User<br/> />  $\$  />  $\$  />  $\$  />  $\$  Have you seen the ticket replies of Kayako how it contains ticket details? I mean the same for DeskPro