



 $\underline{Center\ za\ pomoč} > \underline{Skupnost} > \underline{Feature\ Request} > \underline{SLA\ failed\ not\ clear\ enough}$

SLA failed not clear enough Collecting Feedback

- SM Sam Menown
- Ime foruma: #Feature Request

Previously before Horizon UI tickets that had failed SLA would be highlighted in Red when viewed in a list. Currently there is only one queue to highlight tickets and little else