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Show the date and time of the answers in the communication thread Finished

- Zsolt Kiss
- Ime foruma: #Feature Request

It would be perfect if the date and time of the agent's / user's answer can be seen in the mobile app's communication thread.

Now it is missing so you can check the whole communication but without that information when they have been written.

Komentar (1)

Lara Proud

1 year ago

The date and times are visible in the ticket thread on the Deskpro mobile apps so you can easily see when the communication was written:

	+ Add	eter read	ing	Actions	~
Information	Messag	es U:	ser	Organization	n
A EMAIL		Nov 2, 2022, 1	1:43 AM #1	Histo	ory
Hi,					
This month added and			eading h	as been	
I'm now try	-	-	neter rea	ding, but I	t
can't as it is					
Can someo	ne help?				
Thanks,					
Hannah					
EMAIL		Feb 3, 2023, 1	2:20 PM #2	: : (2
Hi Hannah S	Scott				
Thanks for y manageme 48 hours.					
				🥜 Reply	
=	Q	+		Q	