Deskpro

Reports - Easy search of labels by date range, organisation etc. Collecting Feedback

- Will
- **Ime foruma:** #Feature Request

We use labels to tag things in tickets. These labels are used cross departments to identify things like something that needs to be reviewed at a meeting or a recurring problem. Rather than having to create tons of filters to find information, can we have a simple search, where you can pick - Organisation - Date range - A label to search by from the ones stored in the backend of the helpdesk. It would be nice to have an "All" option on those fields, so you can pull out all data where tickets may have been tagged.