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## **Remove the 'download as csv' and 'print' buttons on dashboard widgets Collecting Feedback**

- TT Toda Tomoyuki
- **Ime foruma:** #Feature Request

We would like the ability to remove the 'csv download' and 'print' buttons on report widgets

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**Reports**

DASHBOARDS

Built-in dashboards

**Ticket insights**

[+ ADD]

REPORTS

Stat builder

Agent Activity

Agent Hours

Ticket Satisfaction

### TICKET INSIGHTS

Overview

Report: Overview

Backlog

**308**

tickets waiting

Online Agents

**1**

online agent

New Tickets Today

**0**

tickets created

New Chats Today

**0**

chats created

Re Time This Mo

**0**

minutes to reply

Satisfaction Today

**no data**

Replies Today

**535**

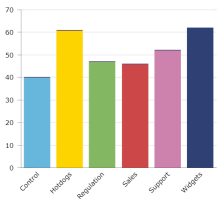
replies sent

Resolved Today

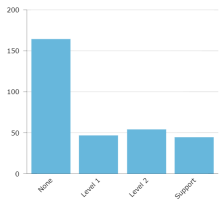
**0**

tickets resolved

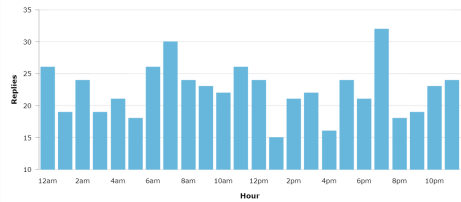
Backlog by Department



Backlog by Team



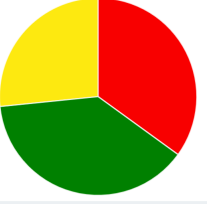
Replies Past 24h



Top Agents

Agent	Replies
Geovanny Hoppe	53
Natalia Powtowski	50
Colin Pfeiffer	48
Carol Purdy	47
Corporate Content	46
John Doe	45
Loyal Turcotte	45
Zack Marazik	43
Alesia Abshire	40
Nayeli Reichert	40
Dulce Rodriguez	39

SLA Status



Time to first resolv

New Tickets by Channel

**no data**

New Tickets by Department

**no data**