



 $\underline{\text{Center za pomoč}} > \underline{\text{Skupnost}} > \underline{\text{Feature Request}} > \underline{\text{On hold in reporting}}$ 

## On hold in reporting Collecting Feedback

• DB Danny Batenburg

• Ime foruma: #Feature Request

We would like to see the option to generate a report for on hold tickets to be able to see how long a ticket has been on hold. This can be valuable information when the status is used in a way where a 3rd party needs to provide the answer for a ticket.  $\$ br  $\$ >  $\$ br  $\$ >  $\$ Please let me know if something is unclear.