



<u>Center za pomoč</u> > <u>Skupnost</u> > <u>Feature Request</u> > <u>New Article Notification</u>

## **New Article Notification Collecting Feedback**

• LP Lu Parente

• Ime foruma: #Feature Request

Can you please add a notification option for when a new KB article is created. This would be a very valuable notification from both an administrative and agent perspective. Thank you, Lu.

## Komentar (1)

## LP Lu Parente

11 years ago

To further add, I would like to request the same type of notification for when a new announcement is posted in the News section. We are looking forward to being able to use this for internal posts which will not be publicly visible. Thank you, Lu.